

The logo for EXL, consisting of the letters 'EXL' in a bold, white, sans-serif font, positioned on a large orange triangle that points to the right.

Building Blocks of Secure AI Governance Framework

New York Metro Joint Cyber Security Conference - 2024

The logo for EXL, consisting of the letters 'EXL' in a bold, orange, sans-serif font, positioned in the bottom right corner of the slide.

AI GOVERNANCE IS CRITICAL

We understand trustworthy and ethical AI is a complex business, regulatory, and technical challenge, and we are committed to helping Clients put into practice. We help developed, and deploy an end-to-end trusted AI program across the AI/ML life cycle



Fairness

Fairness ensure model reduce or eliminates biased against individuals, communities or groups



Privacy

Ensure compliance with Data privacy regulations and consumer data usage.



Transparency

Include responsible disclosure to provide stakeholders a clear understanding as to what is happening within the AI solution and across the AI lifecycle



Sustainability

Optimize AI solutions to limit negative environmental impact where possible



Explainability

Ensure AI solutions are under stable as to how and why recommendations are made, or conclusions drawn



Data Integrity

Ensure data quality, governance and enrichment steps embedded trust



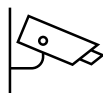
Accountability

Human oversight and responsibility embedded across the AI lifecycle to manage risk and ensure compliance with the regulations and applicable laws



Reliability

Ensure AI systems performs at the desired level of precision and consistency



Security

Safeguard against unauthorized access, bad actors, misinformation, corruption, or attacks



Safety

Safeguard AI solutions against harm to human and property

EVER REVOLVING REGULATORY ENVIRONMENT

Core Governance Principle	Fairness	Explainability	Integrity of data	Security and Resiliency	Accountability	Privacy	Risk approach
Desc of principles	Fair and equitable outcomes across different groups	Ability to explain how AI outcomes are achieved	Leverage High quality appropriate data will Lineage	Design AI to operate as intended with security	Human responsibility for AI decision outcomes	Respect and protect right of consumer data	Targeted risk identification and assessment

Global Regulatory guidance							
National AI Initiative act	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
AI in government	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
The National AI resource tasks force	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
NIST AI Risk framework	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
FHFAAB 2020-02	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
NAIC Principle on AI	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		
Federal trade commission	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
EU AI act	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
EU Digital service act	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
OECD Principles							

RISK MANAGEMENT APPROACH FOR AI – FOCUS ON CYBER AND DATA PROTECTION

- Evolving regulations, client demands and alignment to industry best practices are playing a pivotal role in determining AI security roadmaps
- With risk-based lens, concerted efforts are being made to progressively align cyber practices and heighten security assurance for AI enabled solutions
- Secure AI program shall focus on strengthening governance, data protection, regulatory adherence and upskill workforce on emerging technologies



Governance

- AI Governance Committee for oversight on high-risk AI models; ongoing risk management by AI Ops Committee, Cyber and Business Unit



Framework and Processes

- Right AI Risk Management Framework, Responsible AI Governance Policy, AI Acceptable Usage Guidelines, other applicable cyber processes*



Tools and Technology

- A. Existing cyber security capabilities to safeguard risks pertaining to data leakage, access mgmt., cyber threats, legal and regulatory disclosures
- B. Deploying and progressively enhancing advanced AI risk mgmt. toolset for privacy threat visualization and mitigation



Awareness and Culture

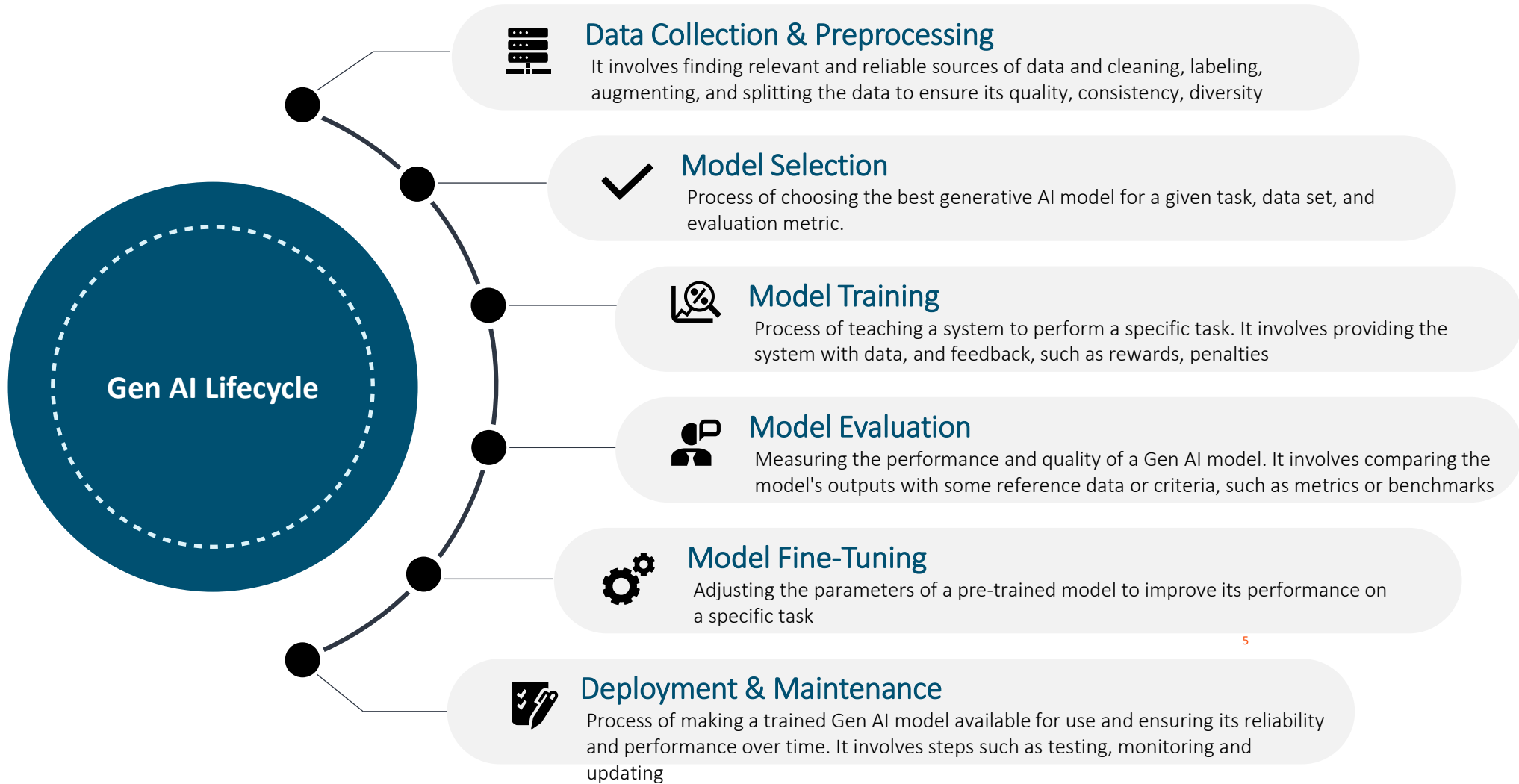
- Driving multi-channel awareness campaigns (Workshops, Webinars, Mailers), cyber simulation exercises covering AI solutions



Monitoring and Compliance

- Threat intel and monitoring by SOC², incident and breach response playbooks, specialized partner ecosystem (Forensics, Dark web monitoring etc.)

RESPONSIBLE GENERATIVE AI LIFECYCLE



5

SOME LEADING SECURE AI FRAMEWORKS



NIST

- NIST’s Artificial Intelligence Risk Management breaks down AI security into four primary functions: govern, map, measure, and manage.
- AI RMF Generative AI Profile can help organizations identify unique risks posed by generative AI and proposes actions for generative AI risk management that best aligns with their goals and priorities.



- ISO/IEC 42001 is an international standard that specifies requirements for establishing, implementing, maintaining, and continually improving an Artificial Intelligence Management System (AIMS) within organizations
- ISO 42001 is designed for entities providing or utilizing AI-based products or services, ensuring responsible development and use of AI systems.



MITRE

- MITRES Sensible Regulatory Framework for AI Security and ATLAS Matrix anatomize attack tactics and propose certain AI regulations.
- MITRE and Microsoft have collaborated to enhance the MITRE ATLAS™ (Adversarial Threat Landscape for Artificial-Intelligence Systems), which now includes a focus on generative AI vulnerabilities.



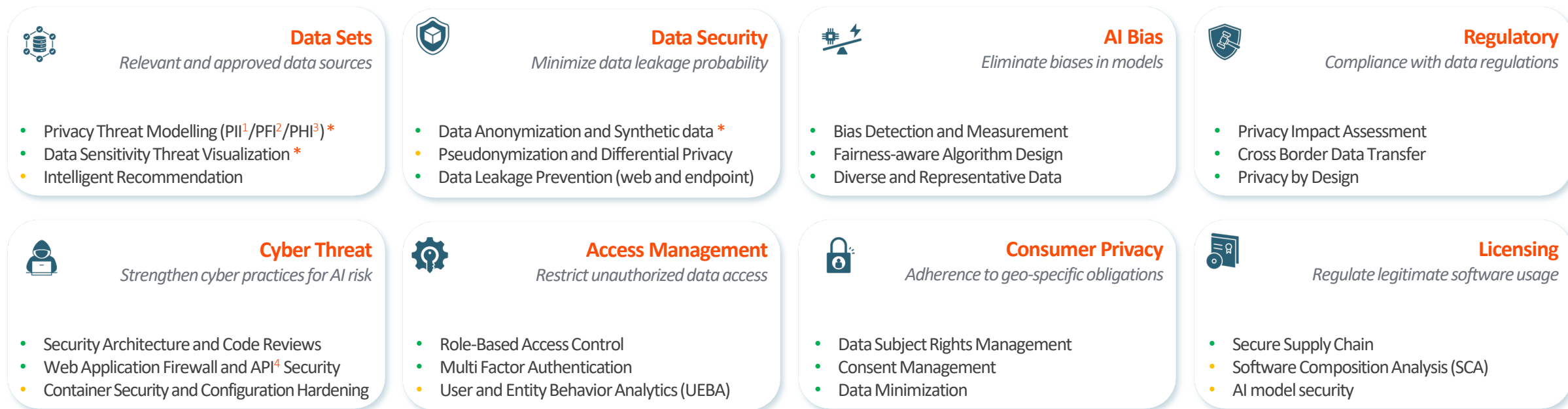
- Google SAIF (Secure AI Framework) is designed to provide a security framework or ecosystem for the development, use and protection of AI systems.
- SAIF is designed to help mitigate risks specific to AI systems, like stealing the model, data poisoning of the training data, injecting malicious inputs through prompt injection, and extracting confidential information in the training data.

SECURE AI GOVERNANCE CONSIDERATIONS AND RELEVANT CYBER CAPABILITIES

- Risk assurance approach is aligned with regulatory landscape and industry standards like – EU AI ACT, US NIST framework and ISO 42001 etc.
- Associated risks include privacy concerns, biased programming, unclear legal regulations, copyright issues and inherent security vulnerabilities
- With a risk-based lens, Cyber team is firming up a multi-pronged approach to progressively address the security concerns arising from increased AI exposure

Secure AI Governance Considerations

Relevant Capabilities

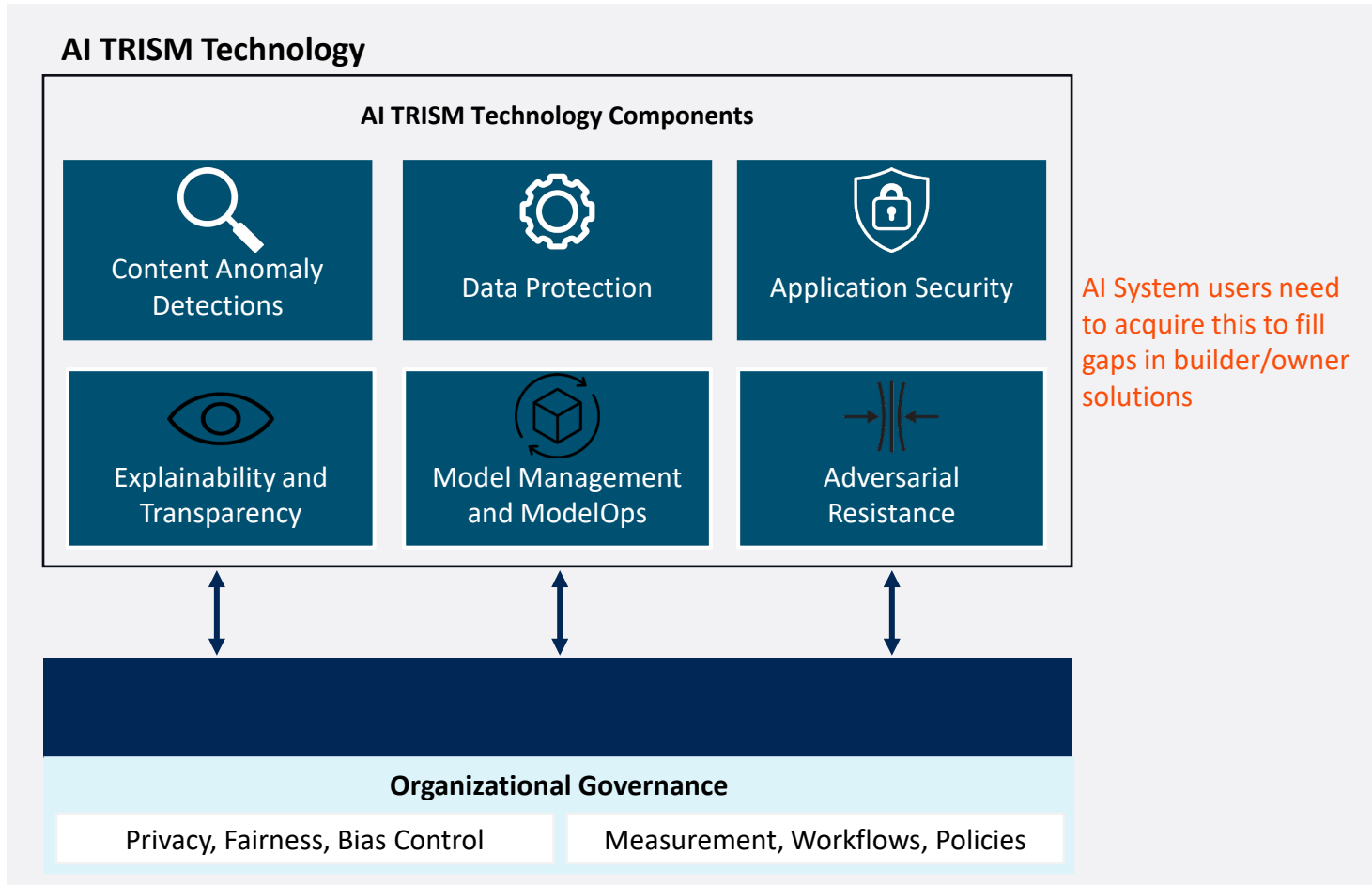


Solution assessment with privacy preserve technology assurance

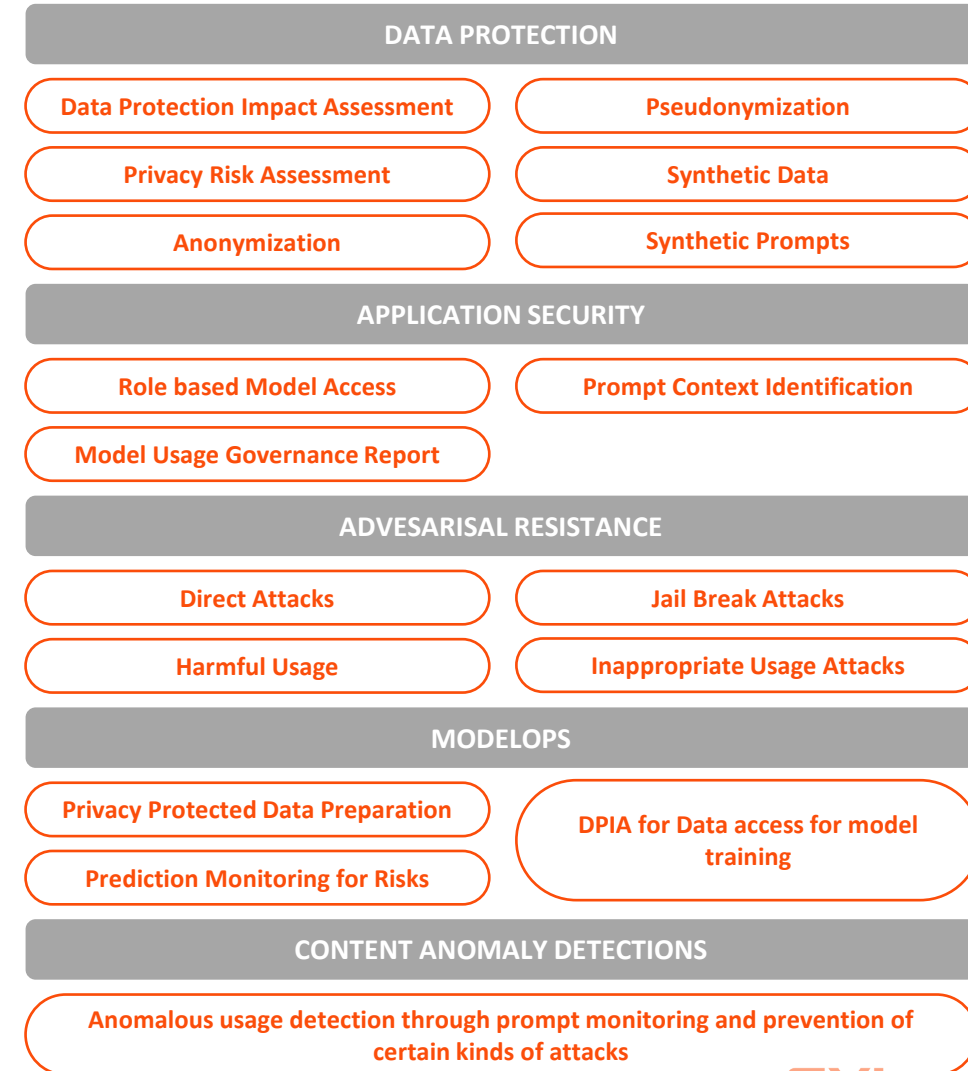


KEY RESPONSIBLE AI PRINCIPLES

Responsible AI principles assurance as part of AI TRiSM framework



The approach includes solutions for Data protection elements, Application Security for LLM usage, Adversarial resistance against modern LLM attacks, ModelOps support with Privacy protection and risk mitigation, along with Content anomaly detection in prompts.



Thank you

Rahul Bhardwaj

EXL

VP – Cyber and Global Privacy